

**Re-engagement; JOBS, REP, SFPSS, TA-DVS**

In the JOBS, REP, SFPSS, and TA-DVS programs:

- (1) When aspects of the *case plan* (OAR [461-001-0025](#)) have not been met or are in dispute, the re-engagement process provides an opportunity for the individual and the Department to --
  - (a) Review and re-evaluate the *case plan* and other information gathered related to the strengths and challenges of the individual and family;
  - (b) Identify expectations, concerns, and completion of *activities* in the *case plan*;
  - (c) Consider whether the *case plan* is still appropriate;
  - (d) Develop options that support the individual; and
  - (e) Revise the *case plan* if appropriate.
- (2) The re-engagement process is intended to assist the Department in identifying whether the individual is unable or unwilling to participate in the *case plan*.
  - (a) In the JOBS, REP, and SFPSS programs, if:
    - (A) A screening for physical or mental health needs, substance abuse, *domestic violence* (see OAR [461-001-0000](#)), or learning needs has not been completed, the re-engagement process requires an additional opportunity to initiate those screenings for potential challenges to participation not previously identified.
    - (B) A screening described in paragraph (A) of this subsection indicates follow-up is needed. The re-engagement process requires an opportunity to initiate the follow-up for potential challenges to participation not previously identified.

- (b) Circumstances that require a determination of whether *good cause* (see OAR [461-130-0327](#)) exists include disagreements about the *case plan*, irregular attendance at *activities*, missed appointments, failure to participate in a *component* of the *case plan*, and (in the JOBS and REP programs) refusal to accept or maintain employment.
  - (c) In the TA-DVS program, there are no participation requirements. The re-engagement process is intended to provide an opportunity to address problems with the case plan (see OAR [461-135-1230](#)) and an opportunity to modify the case plan.
- (3) In the JOBS and REP programs, the re-engagement process must include:
  - (a) Assessing the risk of harm posed to the children in the filing group by the reduction in aid payments and taking steps to ameliorate the risk.
  - (b) An attempted community visit, which may include meeting in the participant's home, on their porch or yard, a nearby park, or other neutral location where the participant is comfortable.
- (4) The individual, the Department, or the Department's contractor may initiate the re-engagement process. The re-engagement process is not a required *activity*. The Department may not disqualify individuals based on their failure to participate in the re-engagement process.
- (5) The individual or Department may invite partner agencies, Department contractors, persons currently working with the individual, or other individuals who have information relevant to the re-engagement process to any appointments or meetings scheduled as part of the process.
- (6) The re-engagement process ends when any of the following subsections applies:
  - (a) In the JOBS program, when any of the following paragraphs applies:

- (A) The Department has determined the individual has met federally required participation rates (see OAR [461-001-0025](#)).
  - (B) The Department and the participant agree to a modified *case plan*.
  - (C) The Department has determined the individual is exempt from JOBS Employment Program participation and disqualification under OAR [461-130-0310](#).
  - (D) The Department has determined the individual is a JOBS *volunteer* (see OAR [461-130-0310](#)).
  - (E) The efforts to re-engage are unsuccessful for any of the following reasons:
    - (i) The individual clearly indicates an intent not to participate in the re-engagement process;
    - (ii) The individual refuses to participate in the individual's *case plan* and has the ability to engage;
    - (iii) The individual has no challenges to participate or is unwilling to take appropriate steps to address identified challenges to participation in the program; or
    - (iv) The Department determines that an individual did not have *good cause* (see OAR [461-130-0327](#)) for not complying with a requirement of the JOBS employment program, and the individual is able but unwilling to address the issue through activities that address challenges or through *case plan* modifications.
- (b) In the REP program, when any of the following paragraphs applies:

- (A) The Department has determined the individual is *exempt* from REP participation and disqualification under OAR [461-130-0310](#)(4).
  - (B) The individual clearly indicates an intent not to participate in the re-engagement process.
  - (C) The individual is willfully non-compliant and has the ability to participate in the program.
  - (D) A decision is made by the Department that an individual did not have *good cause* for not complying with a requirement of the REP program.
  - (E) The Department has determined the individual is an REP *volunteer* (see OAR [461-130-0310](#)).
  - (F) The Department has determined that the *case plan* is inappropriate and requires modification.
- (c) In the SFPSS program, after a review team consisting of SFPSS program staff including the case manager, disability analyst, and appropriate medical professional determine the individual does not have *good cause* for non-cooperation and no accommodations or modifications can be made to support the participant being re-engaged.
- (7) The re-engagement process must end unsuccessfully before the Department begins the process of disqualifying an individual for a failure to comply with a requirement of the JOBS or REP programs.
- (8) In the SFPSS program, when the re-engagement process ends unsuccessfully, an individual removed from the program is returned to the TANF program.

Statutory/Other Authority: ORS [409.050](#), [411.060](#), [412.009](#), [412.014](#), [412.049](#)

Statutes/Other Implemented: ORS [409.010](#), [411.060](#), [412.009](#), [412.014](#), [412.049](#), [412.072](#), 45 CFR 261.12, 45 CFR 261.13, 45 CFR 261.14

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